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PARTISIPASI
AKUNTABILITAS
INOVASI
INKLUSIF

Governing in Digital Age: **Examples of Open Government Indonesia Projects**

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OGP and OGI: At a Glance



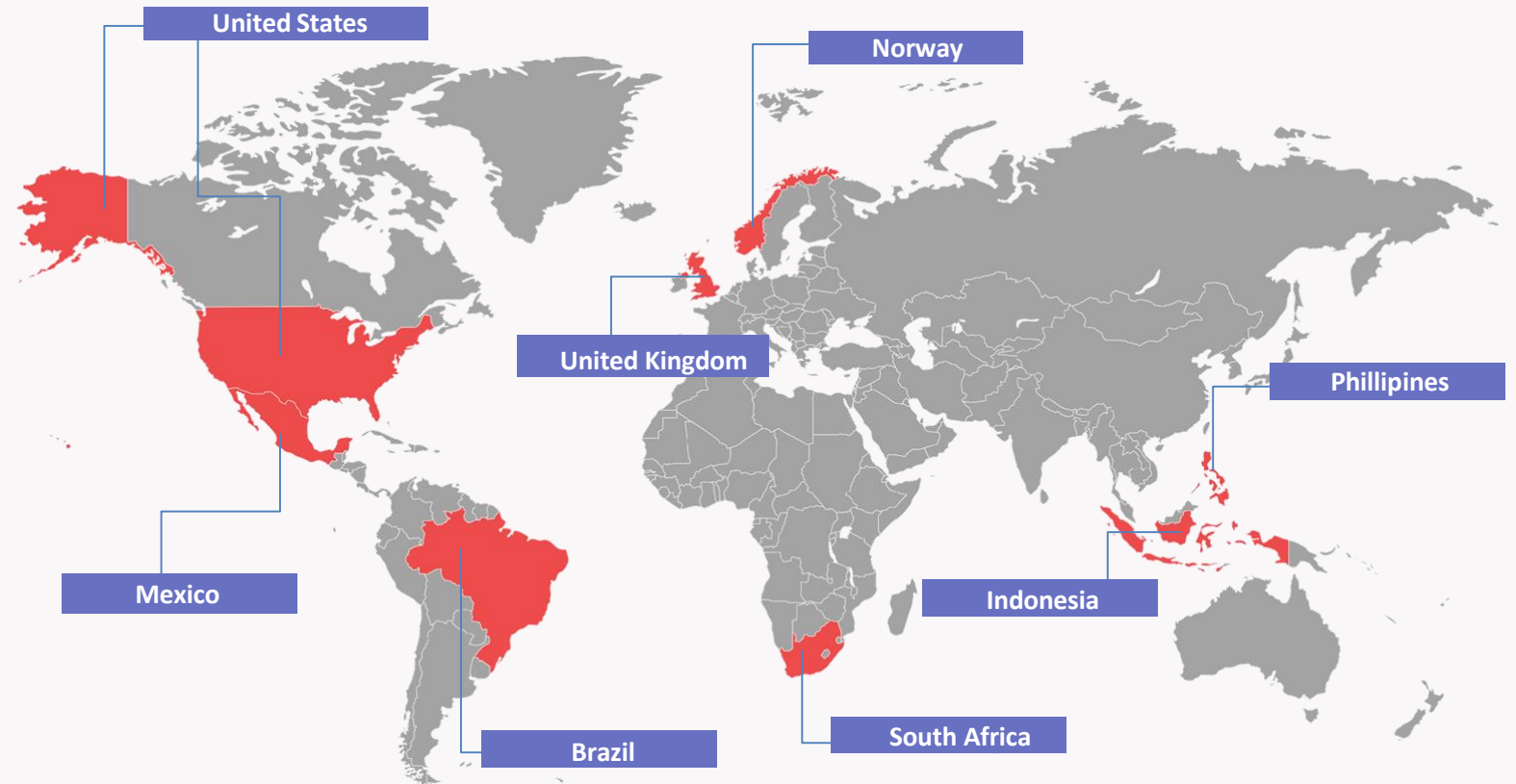
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Open Government Partnership (OGP)

At a Glance

- In September 2011, ***eight government leaders and a number of recognized civil society organizations*** came together to create the Open Government Partnership (OGP) – a unique partnership to promote transparent, accountable, participatory, and inclusive governance;
- Today, ***seventy-eight countries and a growing number a local governments along with thousands of civil society organizations*** are members of the OGP, supported by OGP Staff located across the globe.

Open Government Partnership *Country Initiator*





Open Government Indonesia (OGI)

Who We Are – How We Work



OGI Multi-Stakeholders Forum, 2019



OGP Local Member: Banggai Regency, 2021



OGP Local Member: West Sumbawa Regency, 2021

What is OGI?

- OGI is an initiative of the Indonesian Government in implementing the Open Government (Open Government Partnership) practice, which has been started in 2012.
- Through OGI, the Government is collaborating with Civil Society Organisations (CSOs) to generate ideas, initiatives, and open government practices that can accelerate achievement of national targets and priorities.

OGI's Goals

Promote transparency, participation, innovation, inclusive and accountability values to strengthen government administration and public services.

National Secretariat of OGI

Formed to facilitate the achievement of the OGI National Action Plan (NAP) and coordination with stakeholders to consolidate other openness movements, both those taking place at the national and regional levels.



Open Government Indonesia Values



Participation

Increasing Public Participation in the Government Decision Making Process



Transparency

Building Transparency in National Development Agenda



Accountability

Encouraging the Implementation of Accountability in every sectors



Innovation

Improving the Quality of Public Service Delivery



Inclusive

Embracing Marginalized Groups in Development Planning



2

Open Government in Digital Era



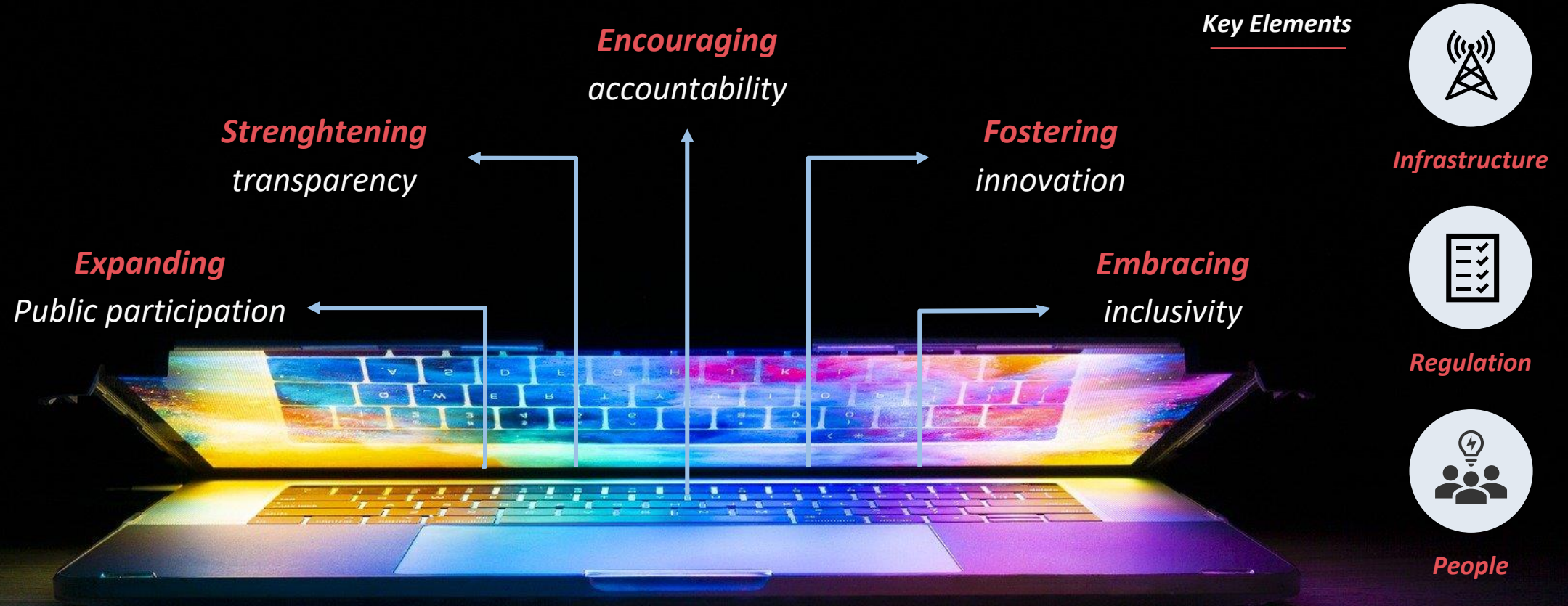
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Governing in Digital Age

Digital Government Transformation

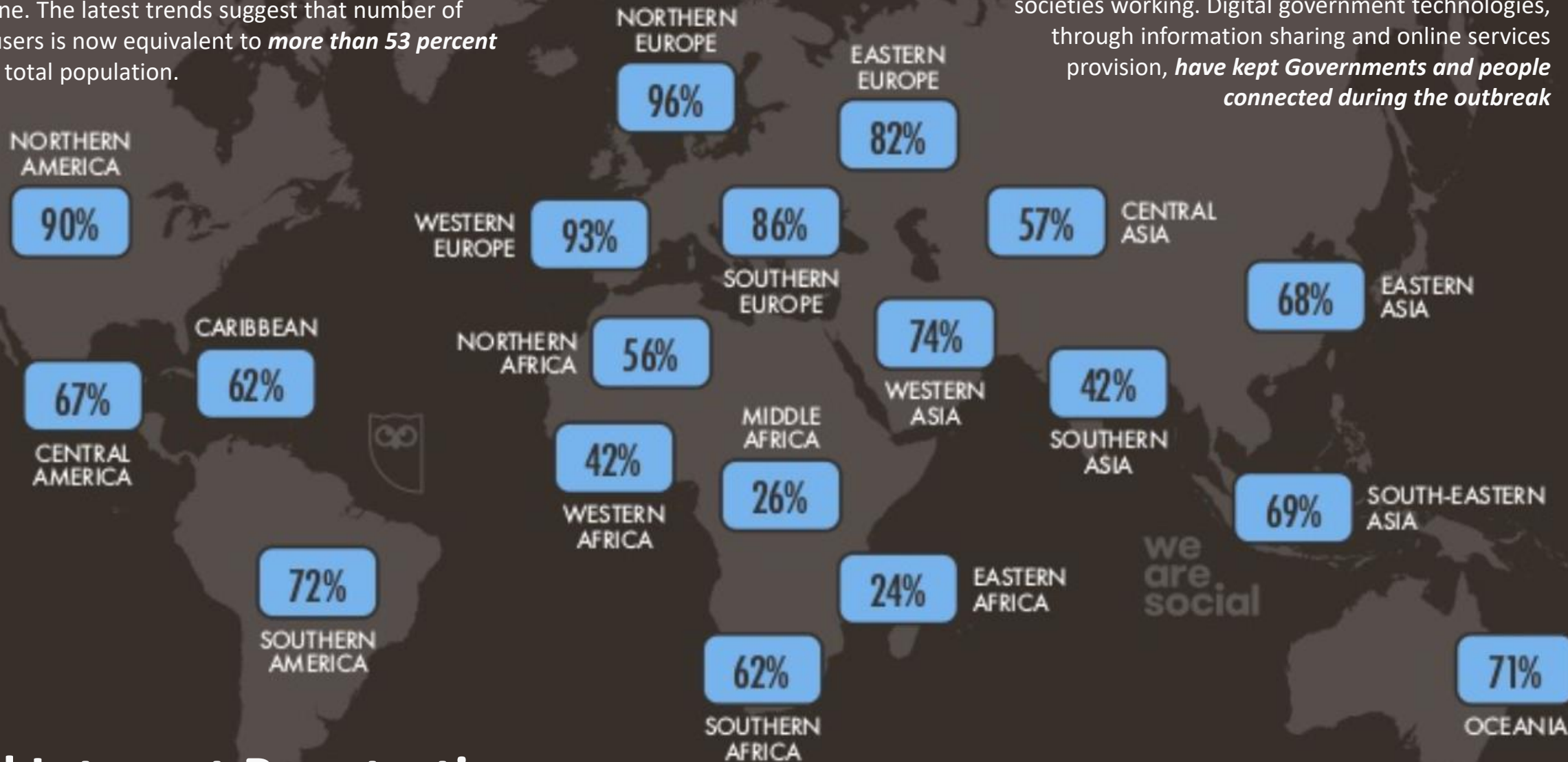
Governments around the world are using digital technologies to *innovatively transform the way they operate, share information, make decisions and deliver services, as well as to engage and partner with people to solve policy challenges of public concern*

Digital government transformation should aim at promoting digital inclusion to *ensuring that all people, including vulnerable groups, can access new technologies* to improve their wellbeing



More than **4.66 billion people** are using the internet at the start of 2021, and nearly **60 percent of the world's population** is already online. The latest trends suggest that number of social media users is now equivalent to **more than 53 percent** of the world's total population.

During the COVID-19 crisis, digital technologies has played a vital role in in keeping economies and societies working. Digital government technologies, through information sharing and online services provision, **have kept Governments and people connected during the outbreak**



Global Internet Penetration

Hootsuite (We are Social), 2021

Indonesia Digital Landscape



274.9

Million

Total Population

Urbanisation

57.0%



345.3

Million

Mobile Connections

vs. Population

125.6%



202.6

Million

Internet Users

vs. Population

73.7%



170.0

Million

Social Media Users

vs. Population

61.8%

Device Ownership

Percentage of internet users aged 16 to 64 who own each kind of device



Mobile Phone
(any type)

98.3%



Laptop or Desktop
Computer

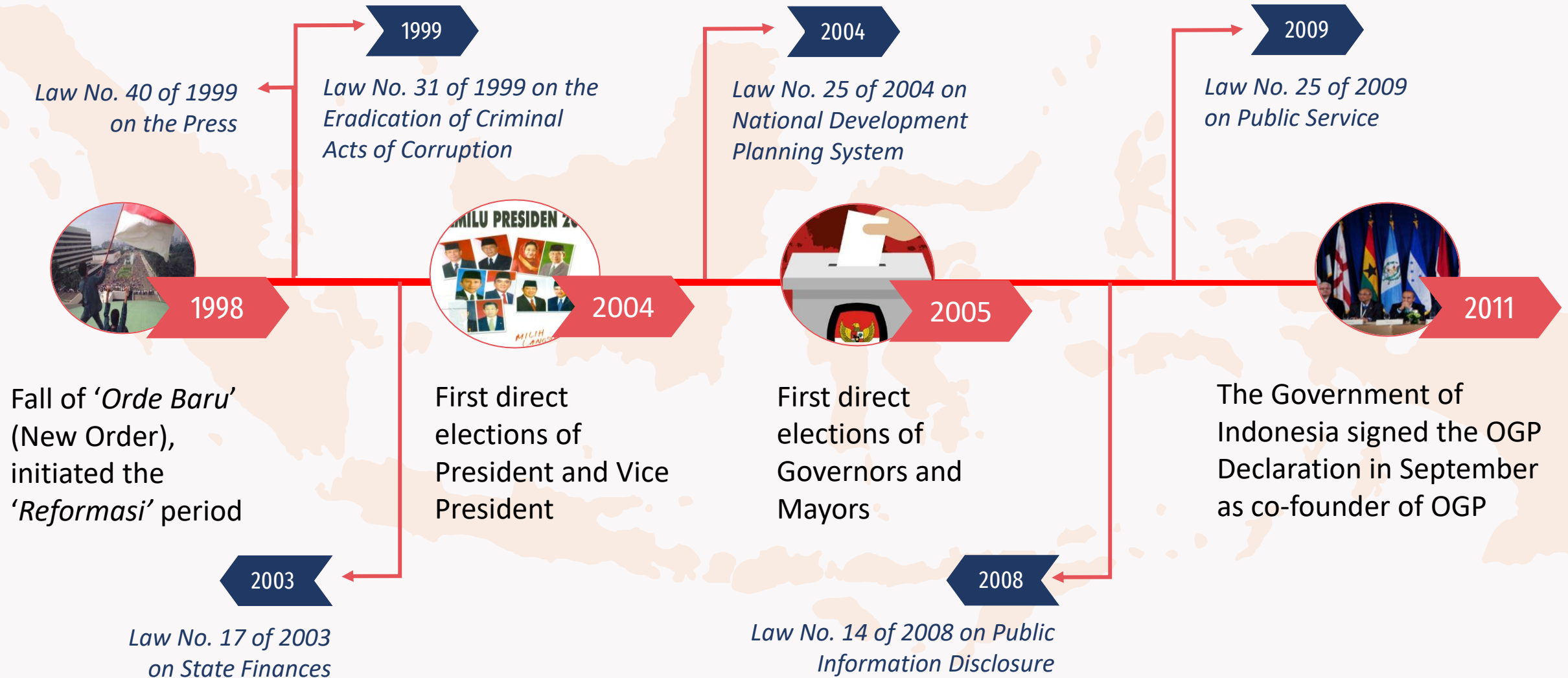
74.7%



Tablet
Device

23%

Indonesia's Journey towards Democratization



Indonesia and Open Government in Digital Era

2011

Indonesia & 7 other countries established Open Government Partnership

2012

The first OGI National Action Plan

2013

- Indonesia was elected as a co-chair of OGP
- The Second OGI National Action Plan

2014

- First Asia-Pacific Regional OGP Conference in Bali
- Presidential Decree No. 13 of 2014 on Indonesia Membership in the Open Government Partnership
- The Third OGI National Action Plan (2014-2015)

2016

Law No. 19 of 2016 on the Amendment to Law No. 11 of 2008 on Electronic Information and Transaction

2016

- The Fourth OGI National Action Plan (2016-2017)
- API National Election Platform by *Perludem* won second place in the OGP Award

2015

- Indonesia was elected as a member of the OGP Steering Committee in 2012-2015 & 2015-2018
- *Pencerah Nusantara* movement won second place in the OGP Award

2018

- The First Open Government Week (*OGWeek*)
- The Fifth OGI National Action Plan (2018-2020)

2017

Asia-Pacific Leaders Forum on Open Government 2017 held in Jakarta

2018

Presidential Regulation No. 95 of 2018 on E-Government

2020

The Sixth OGI National Action Plan (2020-2022)

2019

- The Second Open Government Week
- Indonesia was elected as a member of the Steering Committee for Thematic Leadership (TLS) of the 2019-2020 OGP Sub Committee

2019

Government Regulation No. 71 of 2019 on Implementation of Electronic Transactions and Systems

Presidential Regulation No. 39 of 2019 on One Data Indonesia

Open Government Indonesia National Action Plan 2018-2020



42

Discussion meeting

14

Commitments

50

Targets

21

Government
Institutions

12

CSOs

1. Improvement in Data Management and Compliance of Extractive, Forestry, and Plantation Sectors
2. Transparency and Collective Participation in Renewed Data on Recipient of Health Contribution Assistance
3. Increasing the Access and Quality of Data Disclosures for Education, Health, Poverty Eradication Budget in Related Ministries/institutions and All Regional Governments
4. The Utilisation of Regional Education Budget for Participatory Education Budget Plan
5. Encouraging More Accountable and Participative Village Government Planning
6. The Enhancement of Civic Participation in the Process of Developing Local Legislation through E-Legislation Portal
7. Data Integration to Increase Openness in the Management of National Election and Regional Election
8. Publication of Health Services Data in Government Health Facilities
9. Implementation of Minister of Administrative and Bureaucratic Reform Regulation Number 16/2017 on Guidelines on Public Consultation Forum Indonesian Government
10. Quality Improvement on Public Service Complaints Resolution through LAPOR!-SP4N
11. The development of Service System on Single Reference Complaint Management and Supervision in Environment and Forestry
12. The Enhancement of Transparency and Participation on Procurement of Government Goods and Services Management LAPOR!-SP4N
13. Strengthening Public Information Disclosure based on One Data Indonesia Principles
14. The Expansion and Increase in Quantity and Quality of Legal Aid Services

Co-creation Process of Open Government Indonesia National Action Plan 2020-2022

18 national commitments that focus on *data disclosure, increasing access to justice, expanding civic space, and handling the COVID-19 pandemic*

The National Action Plan is prepared through a co-creation process with CSOs and other stakeholders; ***encouraging the emergence of innovative ideas*** about government openness from various perspectives



18
Commitments



38
Success
Measurements



21
Responsible
Ministries/
Institutions



24
Civil
Society
Organization
s

Preparation process



106
*Discussion
meetings*



53%
*Participants
involved
are
women*



2020-2022 Open Government Indonesia National Commitments



Open Contracting

- Encouraging Open Contract in the Government Procurement Activities
- The Utilisation of Beneficial Ownership Data

Data Governance

- Developing One Data Indonesia Action Plan at Local Government Level
- Strengthening the Open Data Ecosystem to Improve the Accountability of Election

Civic Space

- Encouraging Civil Society Involvement in the Creation of The Truth and Reconciliation Commission (TRC) Bill to Increase the Effectiveness of Recovery for Victims of Human Rights Violations
- Ensuring Civic Space in Indonesia

Community Empowerment and Inclusion

- Increasing the Quality of Complaint Settlement for Public Services through SP4N-LAPOR!
- Community-Based Evaluation for Development Programs
- Developing Public Service Innovation Model for Marginalised Groups

Social Accountability

- Integrating the Welfare Data to Strengthen the Accountability of Welfare Programs
- Implementing the Social Accountability Approach in the Village Development Program
- Developing Data-Based Sexual and Reproductive Health Service Systems
- Strengthening the Information Portal related to the COVID-19 Response and Recovery Budget

Access to Justice

- Implementing Regulations for the Assessment of Adequate Accommodation for Persons with Disabilities at Every Stage of Judicial Proceedings
- Strengthening the Legal Aid Information Portal
- Expanding the Access and Capacity of Legal Aid Services
- Encouraging the Inclusion of Vulnerable Groups and Gender in Providing Legal Aid for Victims
- Strengthening Support for Legal Aid Implementation for Access to Information



The Practices of Open Government in Indonesia



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Encouraging Accountability: Layanan Aspirasi dan Pengaduan *Online* Rakyat – LAPOR!

Layanan Aspirasi dan Pengaduan Online Rakyat - LAPOR! (The People's Online Aspiration and Complaints Service) is a means of aspirations for public complaints through a nationally-integrated digital platform since 2013. ***This portal is also a form of public service accountability***, where the public can complain about problems related to the form and delivery method of public services



SISTEM PENGELOLAAN PENGADUAN PELAYANAN PUBLIK NASIONAL

Mohon maaf
Instagram & Facebook LAPOR! bukan
merupakan sarana untuk mengadu.
Silahkan sampaikan laporan, aspirasi
atau permintaan informasi Anda melalui

Website
www.lapor.go.id

SMS ke
1708



LAPOR! has been connected with:

- 34 Ministries
- 523 Local Governments
- 100 Agencies
- 115 State-owned enterprises

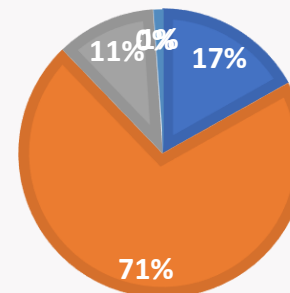
LAPOR! In 2020



215.048

Number of
reports received

- text
- website
- mobile app
- social media
- offline



589

Average reports
per day



Average time
needed to:

6
days

Report
verification

15
days

29
days

Completion of
reports

Source: MenPAN RB (2020)



Strengthening Transparency: Portal Data APBN (Ministry of Finance)

<https://www.data-apbn.kemenkeu.go.id/>



Portal Data APBN (State Budget Data Portal) is an information portal for monitoring budget implementation and national development, which also specifically contains education, health, and poverty reduction budget data in Ms. Excel (.xls) and spatial data format

Developed since 2017 by the Ministry of Finance, *Portal Data APBN* is useful for the public to find out the performance of national development in time-series data, and as a basis for evidence-based policy formulation



PORTAL DATA APBN
KEMENTERIAN KEUANGAN
REPUBLIK INDONESIA

APBN Summary

State Revenues (Tax, Non-Tax, and Grant Revenues)

Expenditure Budget (by Function and Organization)

Transfer to the Region & Regional Funds (TKD & DD)

Open Data Commitment that pursued by OGI Co-creation Process (Ministry of Finance, Ministry of Home Affairs, and Sekretariat Nasional Forum Indonesia untuk Transparansi Anggaran (FITRA))

Poverty Reduction Budget Data

Infrastructure Budget Data

Education Budget Data

Health Budget Data

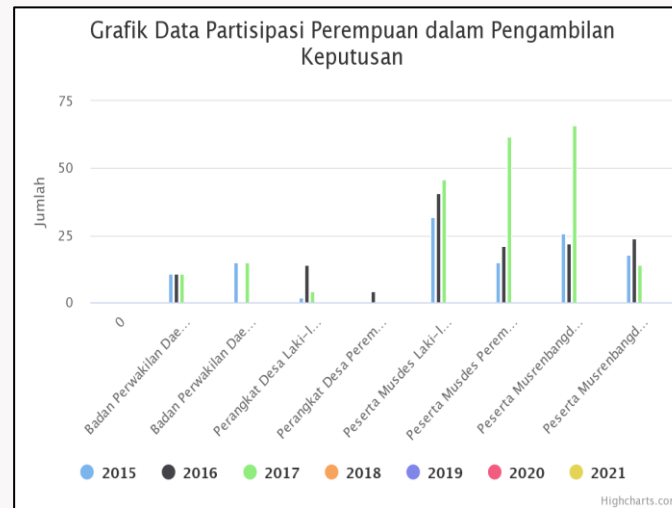


Embracing Inclusivity: Gender Responsive Budgeting in Wonolelo Village, Bantul Regency, Yogyakarta

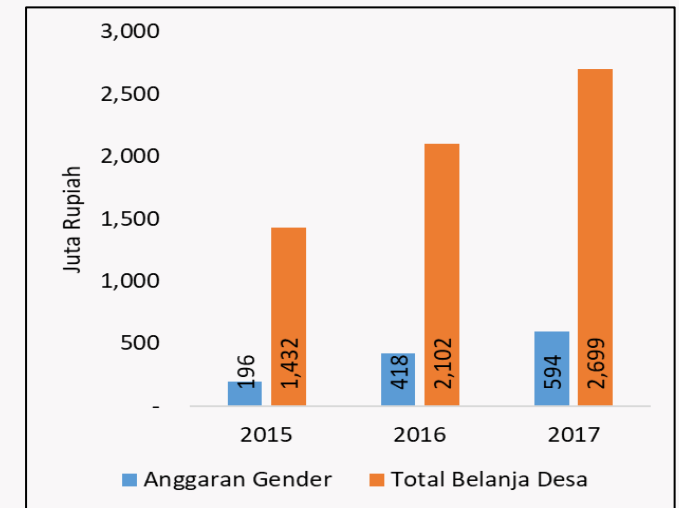
Open Data for Gender Inclusive initiative is a collaboration of the Perkumpulan IDEA, Open Data Labs Jakarta, and the Wonolelo Village Government which has been running for the last 5 years, *to encouraging transparency and inclusivity in village budgeting process*



Access to open data increases public participation in a more inclusive manner. This is reflected in the **increasing number of women as decision makers** in the *Musdes* (Village Deliberation Forum) and *Musrenbangdes* (Village Development Planning Forum)



Through the Wonolelo Village Revenue & Expenditure Budget (APBDes) Open Data portal at opendatagender.perkumpulanidea.com, the community can **participate in the village fund budgeting process**



Inclusive community participation determines the **allocation of village funds** according to development priorities. The **Gender Budget allocation** for Wonolelo Village increases every year



<https://npd.kemdikbud.go.id>



Neraca Pendidikan Daerah (The Regional's Education Balance Sheet) is an information platform that describes the performance of education in a region, which provides information about conditions and educational output at the local level (Province, City, Regency)

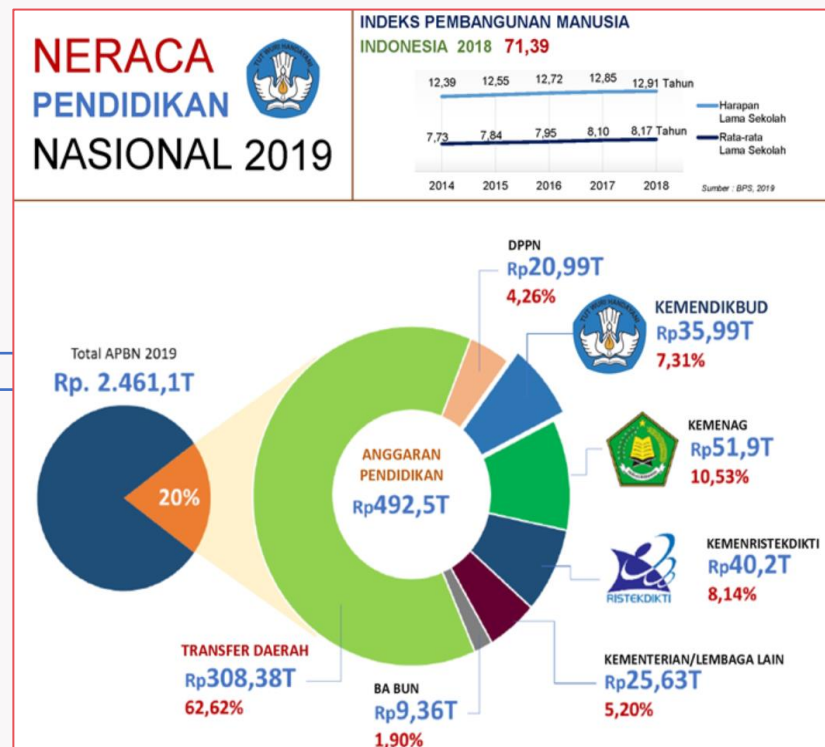
Developed since 2015 by the Ministry of Education and Culture, ***through the spirit of transparency***, NPD can be accessed by all stakeholders as the basis for policy making in the education sector

Regional education budget

Regional Government Budget (APBD) in total; percentage of education budget allocation; Regional Funds (DD); Transfer to the Region (TKD)

Teachers

Total number of teachers; teachers data by demographics, by, region, by education and qualification; Teacher Equity Index (*Indeks Pemerataan Guru*)



Human Development Index (Indeks Pembangunan Manusia)

Total number of students; Net Enrollment Ratio (APM); Gross Enrollment Ratio (APK); average of National Exam (UN) scores by education level, by region

Education Unit

Total number of education units (formal and non-formal education); Condition of school infrastructure by education level; Percentage of school accreditation

Cultural Development Index (Indeks Pembangunan Kebudayaan)



Key Takeaways



1

Since *Reformasi*, Indonesia has increasingly recognized **the role of open government reform as a catalyst for public governance, democracy and inclusive growth.**

2

The open government principles, such as *participation, transparency, accountability, innovation, and inclusivity*, **are changing the relationship between public officials and citizens**, making them more dynamic, mutually beneficial and based on mutual trust.

3

Open government strategy can be implemented effectively if only supported by an adequate enabling environment, such as *solid policy and legal framework, leadership and constructive policy co-creation, proper financial and human resources, and use of digital technologies.*

4

Governing in digital age are more than ICT technology and integration of technology in governance, but ***also fundamental changes in the mindsets of public servants*** in the way public institutions collaborate with other stakeholders.



THANK YOU!



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